

Agenda

Crisis Services Overview

April 12, 2016

Location: Fox Valley Technical College, Appleton

Trainers: Tana Koss and Paula Verrett

Training Agenda:

- I. Introduction to Training
- II. Overview of Crisis
- III. Core Values and the Crisis Continuum
- IV. The Collaborative Crisis Response
- V. Developing Crisis Plans and Crisis Response Plans
- VI. Closing

Learning Objectives:

Participants will be able to:

- Define “crisis” and the goals of crisis services
- Define, and understand the importance of the core values and principles that are the foundations of our work
- Knowledge of the stages of the crisis continuum and the benefits of viewing crisis as a continuum
- Identify potential partners in crisis response and define the roles of yourself and others
- Identify your community service network and coordinated system of care
- Develop and document a crisis plan and a crisis response plan
- Understand the expectations for billing

Statement on the Use of Cell Phones, Texting and Computers in Training

THE USE OF CELL PHONES AND OTHER ELECTRONIC DEVICES IN TRAINING ARE PROHIBITED.

All training participants are expected to silence their cell phone, refrain from texting, and refrain from using computers, smart phones and other electronic devices during a training session, unless otherwise directed to do so by the trainer.

Use of electronic devices during training inhibits the participant’s ability to learn and to listen effectively. Individuals who text or respond to emails on a computer, smart phone or other device are missing out on the content being trained. Additionally, the use of electronic devices during training is distracting to others present and impacts their learning.

Checking messages can be done during breaks, as long as the training participant is able to complete this task prior to the training session resuming.

If you choose to use your cell phone, computer, smart phone or other device during a training session, or are delayed in returning from a break or lunch because of use of one of these devices, your director or supervisor may be notified of your use of that device.

Approved by the Behavioral Health Training Partnership Steering Committee on 8/13/13.