

## Crisis Response Matrix A Multi-Systemic Perspective

<b>AGENCY</b>	<b>ROLE</b>	<b>OBJECTIVE</b>	<b>AUTHORITY</b>
<b>Human Services- Child Welfare</b>	Collect information on alleged abuse or neglect. Assure safety of children.	Assure safety of children. Maintain children in least restrictive environments.	State Statute Chapter 48. State Statute Chapter 938.
<b>Human Services- Adult Protective Services</b>	Collect information on alleged abuse or neglect of vulnerable adult populations.	Assess safety risk. Assure safety. Cooperate with community resources to assure self-determination and safety.	State Statute Chapter 55.
<b>Human Services- Behavioral Health</b>	Collect information. Respond to behavioral health crisis needs.	Assess needs. Determine risk issues. Stabilize. Provide resources. Initiate placements.	State Statute Chapter 51.
<b>Law Enforcement</b>	Protect public safety. Determine if law has been broken. Assess needs.	Assure public safety. Protect. Arrest	Various Statutory References
<b>Medical Providers- ER</b>	Assess medical need. Stabilize.	Assess, treat and release.	Various statutes, medical codes and administrative rules
<b>Inpatient Care Facilities</b>	Provide secure safe environment for emotional stabilization.	Acute care. Assure safety. Stabilize emotional functioning. Initiate treatment with psychotropics.	Various statutes, medical codes and administrative rules
<b>Consumer</b>	Center of Issue of Care.	Relieve Pain.	
<b>Family Members</b>	Support. Refer. Identify needs.	Help patient. Maintain status quo.	