



Long Term Support Policy Advisory Committee Meeting
Friday June 4, 2021
By Zoom
Topic: LTS PAC
Time: Jul 9, 2021 09:00 AM Central Time (US and Canada)

Join Zoom Meeting

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Meeting ID: 824 0928 3587

Passcode: 320111

Gerri Vanevenhoven, Recorder

I. Meeting called to order at 9:00a.m. Deb Suchla

II. PAC Member Attendance

Deb Suchla	by Zoom		Trista Piccola	by Zoom	
Betty Bradley	by Zoom	Marietta Luster	by Zoom	Gerri Vanevenhoven	by Zoom
Denise Klosinski	by Zoom	Amie Bastian	by Zoom	Tamara Feest	absent
Christine Hovell	by Zoom	Sheila Drays	by Zoom	Beth Roberts	by Zoom
Lisa Stephan	by Zoom	Jennifer Thompson	EXCUSED	Melissa Annoye	by Zoom
Jennifer Witkowski	by Zoom	Beth Freeman	by zoom	Vickie Smith	by Zoom
Diane Scheerer	EXCUSED				

Others on the Zoom: Katie Davis, WCHSA; Robin Raj, Area Administration; Monica Bear, Dane; Deb Rathermel, BCS; Becky Granger, BCS; Doreen Goetsch, APS Coordinator DHS; Sarah Diedrick-Kasdorf WCA; Ron Schmidt, Director Eau Claire County; JoAnn Dewhurst, ADRC Supervisor Calumet County; Erika Rupnow, Quality Compliance Manager FC/IRIS/PACE DHS; Ann Lamberg, Deputy Director Bureau of Quality Oversight DHS.

III. Review and Approval of amended minutes from May 7, 2021

Motion: Chris Hovell

Seconded: Sheila Drays

Unanimously approved.

IV. Updates - County Only Discussion

a.) State Budget Discussion (Sarah Diederick-Kasdorf WCA)

a. Holding pattern: no update.

b.) CLTS Update:

- a. BCS is looking for a few LTC PAC members for a work group regarding CLTS Administrative Costs.
- b. Waiver Renewal: continued concerns about providing feedback when we do not have detail regarding proposed changes. Remind BCS of the importance of sharing details as they progress
- c. Katie Beckett: Discussion about current changes. One state-wide number and no longer working with the DDB. A State team will be doing the work that DDB once did with the goal of shortening the turnaround time for a disability determination.
- d. BCS is seeking volunteers from the previous Access committee to participate on a new committee.

c.) Birth to Three

- a. County concerns over the current Birth to Three reviews was discussed at the Executive Board Meeting, as a result, WCHSA sent a formal letter to Jim Jones requesting that DHS immediately pause the review program which would allow both Counties and WCHSA to understand the reasons for the protocol changes.

d.) APS

- a.) Discuss the IT language in the current contract (i.e. not using the same software for multiple programs)

e.) NEMT

- a.) Veyo was awarded the new NEMT contract for the State of Wisconsin. Invite Tip Pom (NEMT contract monitor for the Bureau of Benefits Policy in the Division of Medicaid Services to a future meeting. Veyo's contract starts in November 2021.

V. Updates with non-county participants

i.) Adult Placement Issues-Ann Lamberg (Deputy Director Bureau of Quality Oversight DHS and Erika Rupnow, Quality Compliance Manager FC/IRIS/PACE DHS

Looking for clarification and assurance that what we expect from MCO's regarding placements, (i.e. finding timely placements from IMD's and Counties being notified of placement moves) and this is not happening. Often times Counties are not notified of placement moves within the 10 day's statutorily required and more frequently Counties are finding that family care members are staying at IMD's after there is no longer medical necessity because MCO's do not or will not contract with high acuity facilities for various reasons. DHS agreed that they would follow up with MCO's regarding the training of staff as they should be notifying Counties of any moves when a member is under protective placement. DHS confirmed that DHS does not approve anything for the MCO's to agree to a high acuity placement or funding, this approval is required by someone in a high level at the MCO. DHS has been notified of issues where MCO's will move a member across the State as opposed to increasing costs. These types of issues should be directed to Erika at (608)335-8766 or Erika.Rupnow@dhs.wisconsin.gov

II.) Adult Protective Services-Doreen Goetsch DHS

- 1.) Engaged in a discussion about not sharing juvenile records. An option for Federal searches would be the PACER but this is expensive and costs varies depending on the type of crime. Discussion regarding the Manager of an Adult Family Home that was on the radar for running a drug trafficking house; the AFH owner completed a background check but because the drug issues were federal charges they did not show up on the local screen. Plan is to connect with someone both within the Adult system/DCF/DOC/DOJ and start the conversation about how do we fix this issue. Doreen will reach out to DQA and come to the LTC PAC in the fall to report out on findings.
- 2.) Sarah D-K is following a bill introduced by Representative Rozar and the Board for people with Developmental Disabilities which would change statutory language from *May* to *shall* investigate regarding adults at risk between the age of 18-59. There is \$1.9 million attached to this bill.

III.) DHS-BCS Update Deb Rathermel

- I.) CLTS Update regarding enrollment data
 - a) Kids are still enrolling at a high pace; approximately 400 net new kids were added in May that will be made eligible for enrollment in June. The numbers are surpassing all historical data.
- II.) Waiver renewal
 - b) June 4th (today) is the last day for public comment. BCS has received about 20 comments which will be updated and shared with interested parties in about 3 weeks. BCS plans to use the CLTS stakeholder workgroup on how to operationalize the new services. Discussion regarding changes to SSC qualifications from a 4 year degree to 2 year degree. BCS is still waiting for a formal recommendation from the PAC regarding this topic. Essentially the contracted CWA (Counties) can have a standard hiring practice (i.e. requiring a 4 year degree) and the State would not require that to change. The new language would allow for a 2 year degree not mandate it. Rebecca Granger and Jessica Gehr from DHS joined the call to clarify the current language in the Waiver manual regarding SSC requirements. Deb Suchla will send a formal PAC recommendation to Deb Rathermel in BCS today with the PAC recommendation to maintain 4 year degree requirement.
- III.) Birth to Three Update
 - c) Discussion that Counties have concerns with the review tool and the scale. Concerns that even if DHS does not release the review outcomes, some counties will be required to share the results with their boards, if the board see the low scores they may elect not to provide additional county funding to provide the service. The intent of the record reviews is to improve the system of early intervention not just documentation standards; during this review Metastar is looking for evidence of early intervention and not finding it. The review is not necessarily telling us why our system of early intervention is failing. Deb, along with Metastar will provide a written

overview about what DHS about the current process, what is being done as a result of the County concerns and some possible solutions to the review process. Will coordinate with Katie to present to the WCHSA Executive Committee.

IV.) Katie Beckett

d) Wisconsin use to use the DDB to complete the medical review, however we were not meeting the Federal requirement of 90 days. The State will be moving away from the DDB to an internal bureau within the State.

V.) ARPA Funds-3.3 million 1x funding for Birth to 3. BCS is looking for individuals to volunteer for a workgroup to look at how to spend the funding. BCS is also looking for County reps to develop methodology for CLTS Admin allocations. Looking for 3-5 people from both program and fiscal.

VI.) Response to Functional Screen Question-Does every family get a copy of the FS results? Answer: All NFE families will get a copy of the FS results as well as any family who asks for a copy.

IV.) ADRC-Thomas Balsley

Confirmed that any data system has to have a firewall between ADRC customer data vs Other program data; it does not have to be an entirely different system. Please give serious consideration to eliminating the above revision related to the ADRC client tracking data system from the ADRC 2022 Scope of Services contract.

Tom reported ADRC's are collaborating with Tribal partners on vaccine efforts.

VI. Committee Updates

a.) WCHSA Reports and Updates from Subcommittees

I. WCHSA

1.) Secretaries meeting (5/26/2021) Topics of interest for this committee:

Autumn K provided an update on the NEMT contract. Background: August 2019 DHS published and RFP for the NEMT benefit. In February 2020 the State was ready to contract with Veyo and the protests happened which were unsuccessful. In April 2021 the contract was awarded to Veyo and they will take over in November 2021. In general the NEMT benefit will not change. New standards are requiring a management unit as well as a 3rd party review process. Additional call center; mobil app to schedule rides; additional standards for notification of rides; features to electronically track rides, improve timeliness; enhanced QA activities (unannounced visits and secret rides); strengthened language for penalties; transportation ombudsman, etc. These are all things that have been included in the contract with Veyo. Over the next 6 months working with prior vendor to transfer services.

2.) WCHSA Executive Committee: Discussion regarding the Birth to 3 Metastar Review

- II. Long Term Care Council Report: No update
- III. CCR on Abuse later in life: No update.
- IV. CLTS Workgroup: No update, last meeting was cancelled.
- V. CLTS Council: No Update, next meeting is in July
- VI. ICC: Notes sent out to the PAC. Looking to replace Lisa Roberts.

- VII. Specialized Transportation: Nothing additional (note this was discussed during County only Discussion)
- VIII. Birth to Three PAC workgroup: On hold

VII: LTC PAC Business

- i. Elect new PAC Tri-chair
Motion to nominate Beth Roberts by Tamara F 2nd Chris Hovell unanimously approved.
- ii. Nominate ICC representative for WCHSA-Hold until July
- iii. Nominate CLTS Admin cost reporting workgroup members
Deb Suchla (Trempealeau), Dane Fiscal (Bush.Kozue@countyofdane), Vickie Smith (Waukesha), Winnebago County Fiscal (Cindy Talbot ctalbot@co.winnebago.wi.us) and Claire.obrien@milwaukeecountywi.gov
Motion to accept nominees Geri V. 2nd Sheila D. unanimously approved.
- iv. Nominate LTC council representative-PAC nominated Beth Freeman from Dane County.
This needs to go to the Governor's office for appointment.
- v. Nominate Coordinated Community Response on Abuse Later in Life Rep
Marietta Luster, MKE County volunteered for position. Motion by Chris Hovell 2nd Monica B.
- vi. Nominate additional Transportation Advisory Committee Rep.
Nominate Melissa Annoye-Kewaunee County Motion by Geri V 2nd Beth R.
- vii. Birth to 3 ARPA funding volunteers
Jackson County Bto3 Coordinator Anita Leis, Beth Roberts Winnebago County, Milwaukee County Bto3 Samantha Cortez and Julie Butz, Rock County. Motion by Sheila D 2nd Vickie S.
- viii. Strategic planning update: Most updated plan sent out. Continue to fill in areas with missing data as we move long in the plan.

IX. Follow-up

- Vote on additional LTC PAC members (2)
Ron Schmidt
??
- ICC membership
- Doreen Goetsch (Fall)
- Request detail on Waiver Renewal
- Report to Executive Board all those nominated to additional committees
- Budget-waiting on joint finance
- Strategic planning: present to executive committee.

Future topics:

- Birth to Three Performance Report Update (summer/June?) Deb Rathermel
- 2023 Sandy Blakeney to discuss next round of CST testing.



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Cross PAC Topics

APS/Helen E.F. Placements

X. Adjournment

Next meetings: July 9, 2021 via Zoom